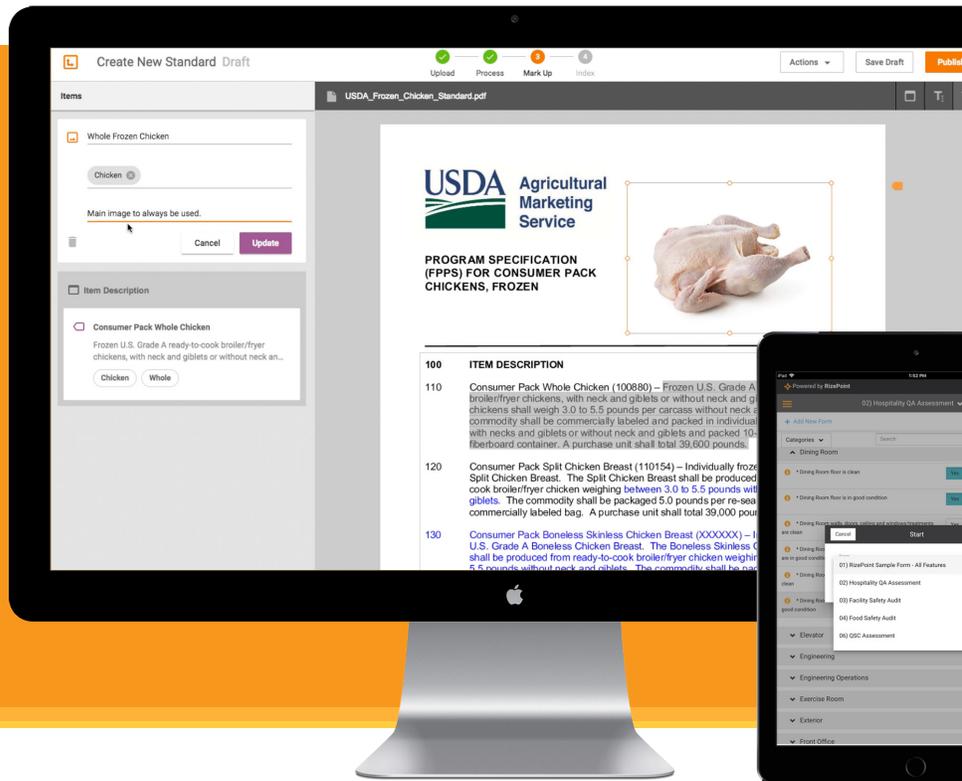# RizePoint

The World's Most Powerful Quality Experience Management Software

Brand standards, quality assurance, safety — managing the details of these business pillars are critical to your success. But ensuring compliance and consistency can become challenging as your business grows. That's where RizePoint's cloud-based solution can help. With RizePoint Inspect and RizePoint Standards, you'll get a single view into your compliance data that gives you an increased transparency throughout your business. With these enterprise-grade tools in your corner, you'll gather better data, see issues earlier, and act to resolve those issues faster before they negatively impact your customer experience and brand.

Only RizePoint provides the tools, technology, and expertise to proactively manage quality and compliance for both internally-imposed standards and externally-imposed regulations.

RizePoint Inspect

A cloud-based, mobile auditing solution that helps auditors save time while increasing compliance and reducing auditor fatigue. Easy, visual reporting helps you see into your business like never before.

Mobile Auditor

Mobile app for remote site inspections.

Mobile Auditor streamlines remote location assessments. Through cloud-based tech, inspection teams see immediate assessment, replacing long, manual upload processes.

- Capture data easily using powerful form navigation that leads auditors through the process.
- Use app offline to free inspectors from connection concerns.
- Attach short videos, upload files, and mark-up photos to highlight important evaluation details.
- Start assessments with just one click with scheduled inspections.
- Communicate details on non-compliant findings through comment features such as free form, predefined, or auditor-configured comment fields.
- Sync master data from your system of record through RizePoint's API Framework

Audit Form Creation

Cover all aspects of inspections with customized forms.

RizePoint's Form Builder gives you complete control over what your assessments include, what steps the auditor should take, and what standards need to be met. You can build customized forms through a variety of features that can be easily maintained and pushed out to the Mobile Auditor app.

- Create different question types including droplist, text/numeric, combo box, spinner, radio, temperature, date, time, calculated and more.
- Dynamically trigger questions based on response to previous question for location-based accuracy.
- Force a category fail or an audit fail based on answer choice.

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Integrations

Streamline processes with key program integrations.

Thermocoupling

Conduct temperature checks and automate your line check process with RizePoint Inspect's thermocouple device integration.

- Integrate with Cooper Atkins Blue2 instrument or ThermoWorks BlueTherm temperature probe.

- Eliminate errors and prevent tampering.

API Framework

Access data within an API framework to quickly and easily get the information you need when you need it.

- Bridge the gap between your organization and quality management operations.

- Easily access data and information at specific audit locations.

Corrective Action Management

Act quickly to correct issues before they become costly liabilities.

Action plans are automatically created for any item marked out-of-compliance during a Mobile Auditor on-site assessment. RizePoint Inspect enables you to use rules to trigger action plan tasks, establish due dates, send notifications, create alerts, issue reminders, and monitor task completion.Integrate with Cooper Atkins Blue2 instrument or ThermoWorks BlueTherm temperature probe.

- Act quickly in moments of crisis and streamline corrective action.

- Establish timelines within an automated system to ensure proper follow up after audits and inspections.

- Create a centralized hub of information for reports and evaluations, and store reports for process tracking and future reference.

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Feedback Reports

Easy reporting to clarify assessments and corrective action.

RizePoint Inspect empowers auditors to deliver accurate and consistent leave-behind reports in seconds without losing the importance of location-specific customization. Reports are created automatically with data gathered with Mobile Auditor, saving auditors hours every year.

- Gain inspection transparency into audits and increate the health of process and consistency. You'll see noncompliance decrease in ways that protect your brand and reduce risk.

- Attach video and image evidence to audit answers to give clarity to operations managers when noncompliance occurs.

- Combine RizePoint Inspect with RizePoint Standards to link standards details to audit questions and results.
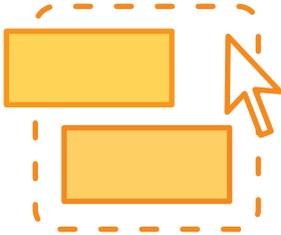
Analytics

Turn assessment results into a reporting powerhouse.

With RizePoint, business intelligence is brought to life with dynamic visual reporting and dashboards. You'll easily manage all audits and hundreds of thousands of data points while saving time and increasing compliance.

- Visually highlight important information, view top-level details, and drill down to specific data using standard dashboard options.

- Automate alerts, emails, report communications, and more to ensure visibility and transparency.

- Automate workflows so when program compliance issues arise you can spend more time doing and less time worrying.

RizePoint Standards

A quality program management solution that cuts the time it takes to manage your suppliers in half. With a single source of truth for specifications, standards, and compliance documentation, you can quickly assess supplier performance.

Document Management

Link targeted policies, specs, and standards directly to audit forms.

Manage thousands of data points across several locations with next-level document management. Create a single source of truth for all your standards and documentation when you upload data and select relevant information to mark-up, tag, and link to any form hosted in RizePoint Inspect.

- Quickly upload one-off documents or bulk documentation in several formats including doc, xls, pdf, jpg, and much more.

- Create efficiencies for managing your compliance documentation. Simply assign tags to each specification for easy searches to increase quality compliance.

- Integrate with RizePoint Inspect to connect standards with audit forms for a quick reference to policy when conducting evaluations.

Supplier Onboarding

Simplify and automate supplier onboarding processes.

Efficiently manage the work of onboarding and approving suppliers with the help of RizePoint Standards. You can establish automated workflows to share and gather business details and push intelligent notifications.

- Automate onboarding tasks to be completed for locations and factories and display those tasks on the supplier's homepage.

- Allow suppliers to directly enter location and factory information into your RizePoint system.

- Gather onboarding documentation from suppliers such as contracts, code of conduct, certifications and proof of insurance.

- Share training and requirements documents with suppliers across your supply chain.

Program Management

Automate workflows to avoid quality issues.

Automate processes to improve quality initiatives within your supply chain. Document and certify ongoing supplier compliance and create quality campaigns that assign new tasks to suppliers.

- Automate alerts for disruptive events such as certification expirations.
- Create quality campaigns to assign tasks to suppliers.
- Document and track changes or updates for existing standards and keep suppliers in compliance with new standards.

Analytics

Your data your way.

Business intelligence is brought to life with dynamic visual reporting and dashboards. You'll easily track thousands of details across several facilities, franchises, and stores to increase transparency and compliance.

- Visually highlight important information, view top-level details, and drill down to specific data using standard configurable dashboard options.
- Automate alerts, emails, report communications, and more to ensure visibility and transparency for your program status.
- Distribute workflows automatically so stakeholders can pivot immediately when compliance issues arise, and suppliers can act fast and independently during onboarding.